

Information Concerning Adobe Connect for Participants of Webinars – Recommendations of the E-learning Center at the University of Heidelberg

Last updated on 27.3.2017 / Ingrid Dethloff (English translation by Helen Enders)

Before the Course – What You Need to Participate:

- A computer with \geq Windows 7 or \geq MAC OS X 10.8¹ (please no tablets or smartphones)
- Flash Player Plug-in in a fairly current web browser (e.g., Firefox or Chrome)
- Internet connection with at least DSL
- Headset with a microphone (please plug these in before opening AdobeConnect)
- Preferably a webcam

Advance Testing

1) please test your connection etc. beforehand, and if necessary install the add-in: https://webconf.vc.dfn.de/common/help/en/support/meeting_test.htm

2) please test your audio-connection beforehand (enter name as “Gast”): <https://webconf.vc.dfn.de/r43097495/>. Entry is possible at all times: ‘Enter as a guest’ (“als Gast eintreten”) and enter your name; click on “Betreten Sie den Raum” (“enter room”).

You will receive the actual meeting-room URL from your instructor (via email, Moodle etc.):

- At the agreed upon time: ‘Enter as a guest’ (“als Gast eintreten”) and enter your name; click on “Betreten Sie den Raum” (“enter room”).
- Wait for your instructor’s approval. Once approved, you will automatically enter the classroom.
- Tip: directly test your own audio-connection via the menu “Meeting / Assistent für die Audioeinrichtung” (‘Meeting / Audio Setup Wizard’)
- The instructor will begin the event – various settings/ interactions are possible. You will probably initially not yet have the option to transmit audio or your webcam feed, but you can communicate via the text chat. Additionally, you can give feedback via the “Statusoptionen” (“status options”): you can raise your hand (“Wortmeldung schalten”), agree (“Zustimmen”), disagree (“Nicht zustimmen”) etc...



¹ For system requirements, see <https://helpx.adobe.com/adobe-connect/tech-specs.html#c95client>